



General terms and conditions

The Terms and Conditions were last updated on 10 November 2025

1. Introduction

These Terms and Conditions apply to this website and to transactions related to our products and services. You may also be bound by additional contracts related to your relationship with us or to products or services you receive from us. If any provisions of supplementary agreements conflict with provisions of these Terms and Conditions, the provisions of the supplementary agreements shall take precedence.

2. Binding nature

By registering on, accessing or otherwise using this website, you hereby agree to be bound by these Terms and Conditions set out below. The mere use of this website implies your knowledge and acceptance of these Terms and Conditions. In certain cases, we may also ask you to give your explicit consent.

3. Electronic communication

By using this website or communicating with us electronically, you agree and acknowledge that we may communicate with you electronically via our website or by email, and you consent that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy all legal requirements, including but not limited to the requirement that such communications be in writing.

4. Intellectual property

We or our licensors own and control all copyright and other intellectual property rights in the website as well as the data, information and other resources displayed on or accessible through it.

4.1 All rights reserved

Unless specific content states otherwise, you are not granted any licence or other right under copyright, trademark, patent or other intellectual property laws. This means you may not use, copy, reproduce, perform, display, distribute, embed into an electronic medium, modify, reverse-engineer, decompile, transfer, download, transmit, monetise, sell, market or commercialise any resources on this website in any form without our prior written permission, except as otherwise provided by mandatory legal provisions (such as the right to quotation).



5. Third-party ownership

Our website may contain hyperlinks or other references to third-party websites. We do not monitor or review the content of third-party websites referred to by this website. Products or services offered by other websites are subject to the Terms and Conditions of those third parties. Opinions or material expressed on such websites are not necessarily shared or endorsed by us.

We are not responsible for the privacy practices or the content of these websites. You bear all risks associated with the use of such websites and any related third-party services. We accept no responsibility for any loss or damage of any kind arising from your disclosure of personal data to third parties.

6. Responsible use

By visiting our website, you agree to use it only for the purposes intended and permitted by these Terms and Conditions, by any additional agreements with us, and by applicable laws, regulations and generally accepted online practices and industry guidelines. You may not use our website or services to publish or distribute material that consists of (or is linked to) malicious computer software. You must not use data collected from our website for direct marketing activities or conduct systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes or may cause damage to the website or that impairs the performance, availability or accessibility of the website is strictly prohibited.

7. Refund and return policy

7.1 Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period expires 14 days after the date of conclusion of the contract.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post, fax or email). Our contact details can be found below. You may use the attached model withdrawal form, but this is not obligatory.

You may also complete and submit the model withdrawal form or another clear statement electronically on our website.

If you use this option, we will send you without delay an acknowledgement of receipt of such a withdrawal on a durable medium (e.g. by email).

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.



7.2 Effects of withdrawal

If you withdraw from this contract, we shall reimburse you all payments received from you, including delivery costs (except for the additional costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed of your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

If you requested that performance of services begin during the withdrawal period, you shall pay us an amount proportionate to what has been provided until you have communicated to us your withdrawal from this contract, compared with the full coverage of the contract.

Please note that there are certain legal exceptions to the right of withdrawal, and some items therefore cannot be returned or exchanged. We will inform you if this applies to your specific case.

8. Submission of ideas

Do not submit ideas, inventions, works of authorship or other information that may be considered your own intellectual property and that you wish to present to us unless we have first signed an agreement regarding intellectual property or a non-disclosure agreement. If you disclose such information to us without such a written agreement, you grant us a worldwide, irrevocable, non-exclusive, royalty-free licence to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

9. Termination of use

We may, at our sole discretion, modify or discontinue access to the website or any service on it temporarily or permanently at any time. You agree that we shall not be liable to you or any third party for any such modification, suspension or discontinuation of your access to or use of the website or any content you may have shared. You shall not be entitled to any compensation or other payment, even if certain features, settings and/or content you have provided or rely upon are permanently lost. You may not circumvent or attempt to circumvent any access restriction measures on our website.

10. Warranties and liability

Nothing in this section shall limit or exclude any statutory warranty which it would be unlawful to limit or exclude. This website and all its content are provided “as is” and “as available” and may contain inaccuracies or typographical errors. We expressly disclaim any express or implied warranties of any kind regarding the availability, accuracy or completeness of the content. We make no warranty that:

- this website or our content will meet your requirements;
- this website will be available uninterrupted, timely, secure or error-free.



Nothing on this website constitutes or is intended to constitute legal, financial or medical advice of any kind. If you require advice, you should consult an appropriate professional.

The following provisions apply to the fullest extent permitted by law and do not limit or exclude our liability for matters where such limitation or exclusion would be unlawful. In no event shall we be liable for any direct or indirect damages (including damages for loss of profit or revenue, loss or corruption of data, software or databases, or loss or damage to property or data) incurred by you or any third party arising from your access to or use of our website.

Unless otherwise expressly stated in a supplementary contract, our maximum liability to you for all damages arising from or related to the website or products and services marketed or sold through it, regardless of the form of legal action (whether in contract, equity, negligence, intentional misconduct, tort or otherwise), shall be limited to the total price you paid to us to purchase such products or services or to use the website. This limitation applies collectively to all your claims, actions and causes of action of any kind and nature.

11. Privacy

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct and up to date.

We have developed a policy to address potential privacy concerns. For more information, please refer to our Privacy Policy and Cookie Policy.

12. Export restrictions / Legal compliance

Access to the website from territories or countries where the content or purchase of products or services sold on the website is illegal is prohibited. You may not use this website in violation of Germany's export laws and regulations.

13. Assignment

You may not assign, transfer or subcontract any of your rights and/or obligations under these Terms and Conditions, in whole or in part, without our prior written consent. Any purported assignment in violation of this section shall be void.

14. Breaches of these Terms and Conditions

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website and/or taking legal action against you.



15. Force majeure

Except for payment obligations, any delay, failure or omission by either party to perform or comply with any of its obligations under these Terms and Conditions shall not be considered a breach if and so long as such delay, failure or omission is caused by an event beyond the reasonable control of that party.

16. Indemnification

You agree to indemnify, defend and hold us harmless from and against all claims, liabilities, damages, losses and expenses related to your breach of these Terms and Conditions and applicable laws, including intellectual property and data protection laws. You will reimburse us promptly for our damages, losses, costs and expenses related to or arising from such claims.

17. Waiver

Failure to enforce any provision of these Terms and Conditions or any agreement, or failure to exercise any termination option, shall not constitute a waiver of such provision and shall not affect the validity of these Terms and Conditions or any agreement or any part thereof, nor the right thereafter to enforce each provision.

18. Language

These Terms and Conditions shall be interpreted and construed exclusively in German. All communications and correspondence shall be conducted solely in this language.

19. Entire agreement

These Terms and Conditions, together with our Privacy Policy and Cookie Policy, constitute the entire agreement between you and Dr Thomas Lindner regarding your use of this website.

20. Updates to these Terms and Conditions

We may update these Terms and Conditions from time to time. You are obliged to review these Terms and Conditions regularly for any changes or updates. The date at the beginning of these Terms and Conditions is the latest revision date. Changes to these Terms and Conditions will become effective once they are published on this website. Your continued use of this website after the publication of any changes constitutes your agreement to comply with and be bound by these Terms and Conditions.

21. Governing law and jurisdiction

These Terms and Conditions are governed by the laws of Germany. The courts of Germany shall have jurisdiction over all disputes arising in connection with these Terms and



Conditions. If any part or provision of these Terms and Conditions is held invalid and/or unenforceable by a court or other authority under applicable law, that part or provision shall be modified, deleted and/or enforced to the maximum extent possible to give effect to the intent of these Terms and Conditions. The remaining provisions shall remain unaffected.

22. Contact information

This website is owned and operated by Dr Thomas Lindner.
You may contact us regarding these Terms and Conditions via our Contact page.

23. Download

You may also download our Terms and Conditions as a PDF file.

Dr. Thomas Lindner
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Dr. Thomas Lindner
Sparring & Advisory
Phone: +49 611 168 66 390
Email: Thomas@sustaint.li
Web: www.sustaint.li